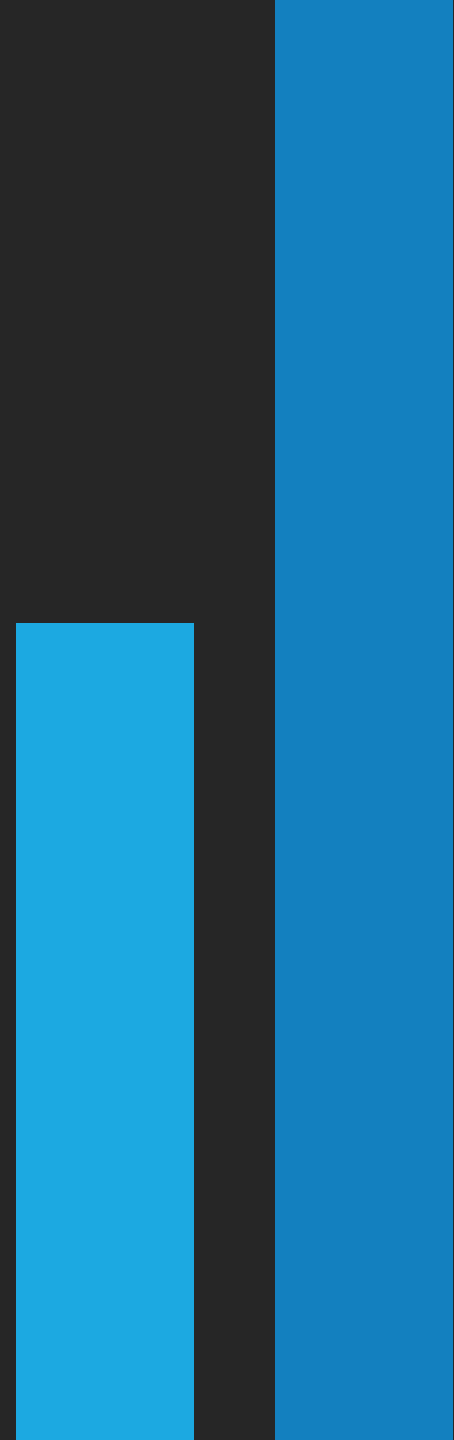




Office Hours

June 2023



Forward-Looking Statement

Statements regarding our product development initiatives, including new products and future product upgrades, updates or enhancements represent our current intentions, but may be modified, delayed or abandoned without prior notice and there is no assurance that such offering, upgrades, updates or functionality will become available unless and until they have been made generally available to our customers.



About Office Hours

- Office hours are facilitated by the Product managers and the wider team.
 - Come and listen to the Anthology staff discuss in detail the latest feature releases, product developments and emerging current issues.
 - You will have the opportunity to provide feedback and ask questions to the Ally Product Management team and other clients.
 - The slide deck and recording will be shared after the meeting.
- 

Agenda for Today (Jun 12, 2023)


Upcoming / Ongoing events

- Ally User Group

Q&A with Chris, Ivan, and the Ally team

- Roadmap questions around upcoming features
- General questions and chat

Discussion

- Password Protected files
 - How to name landing pages promoting Ally?
- 

Upcoming/Ongoing events

Ally activities

International Ally User Group

June 22nd, 2023

07:00 PDT / 10:00 EDT / 15:00 GMT / 16:00 CET /
19:00 GST

Sign up, submit questions in advance, and request a calendar appointment using this form.

<https://forms.office.com/e/dbQwpZmekX>

Agenda

Ally for Web at University of Arkansas: An Open Conversation:

Join Chris Nixon, Director of Digital Design and Development at University of Arkansas for a “straight-talk” conversation about Ally for Web and how his university uses it.

- Community Conversation: Panel Follow-up
- Details of next meeting.
- Community Updates.
- Any other business.

Office Hours Q&A

Roadmap questions, issues, general questions and chat


Question 1

After identifying a file and score to improve in the course accessibility report, is there a way to identify where that file is located (attached) in the course?

(Context: I'm in Blackboard Learn Original. A PDF is reported as untagged and with no language set in the feedback panel, but it says "failed to generate preview" in the preview panel, and there isn't an option to download the file for future upload. We cannot locate this file in the course folders or the course content collection.)

Answer: There may be a few things going on at once here. If the preview is not generated, we recommend creating a support ticket to investigate that as a potential bug.

For tracking file locations, we are looking to do more research towards how we can retrieve a file's location. You can track the idea [Ally-I-90](#) in the Idea Exchange.



Question 2

Does Ally have a way of distinguishing unused or duplicate Canvas files that might bring down the Accessibility score?


Answer: We do not currently have a way to distinguish these within the Ally reports (or the Course Accessibility Report).



Question 3

When adding HTML content in a newly created document within Blackboard Ultra (using the 'add HTML' function), Ally's Alternative Formats (using Immersive Reader for example) display the long form URL instead of the content itself. Are there any plans to improve this?

Answer: Add HTML is serving up the content from a different domain resulting in Ally seeing this as a “link” instead of the HTML content. We will be doing some additional investigation into this specific content use case to determine if we are able to handle this content in a different way.



Discussion

Discussion: How do you name landing pages?

Question: We are updating our website for students. I want to give more exposure to tools such as Ally that enhance learning. What language do schools use as headers for such webpages?

(I don't want to refer to it simply as "accessibility", but "tools for success" also seems too broad.)



Discussion: Three Focus Areas for Password Protected Files

Checking
and Scoring

AVAILABLE NOW

Instructor Feedback and
Guidance

IN DEVELOPMENT

Student
Impact

FOR DISCUSSION

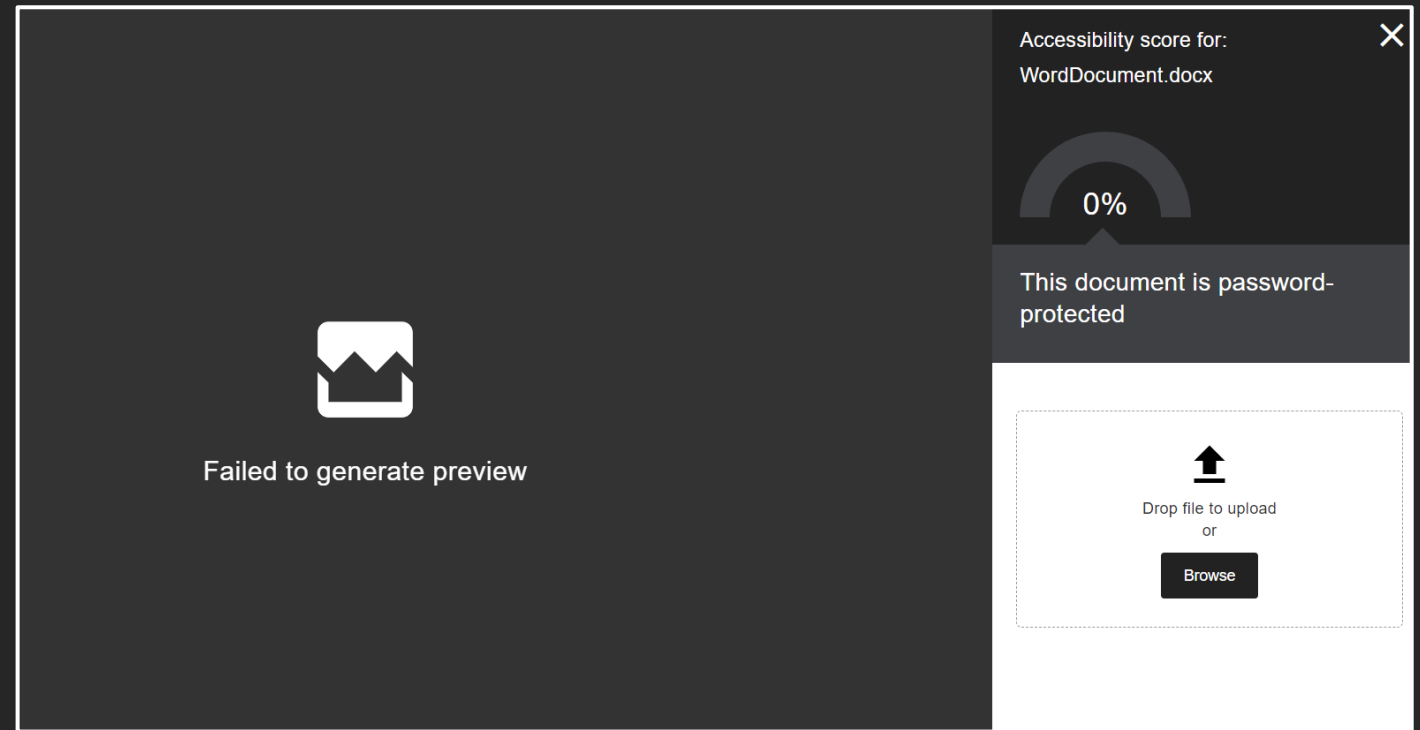
NOW

Password Protected Office and LibreOffice Docs

Ally for LMS

- Ally historically flagged and scored password-protected PDF documents with a 0% score.
- We recently expanded this check to include password-protected Microsoft and Libre Office documents and now flag and score those files with a 0% score.

*This was a go-forward change affecting the score ONLY for new content (since the moment of the release).



AVAILABLE NOW

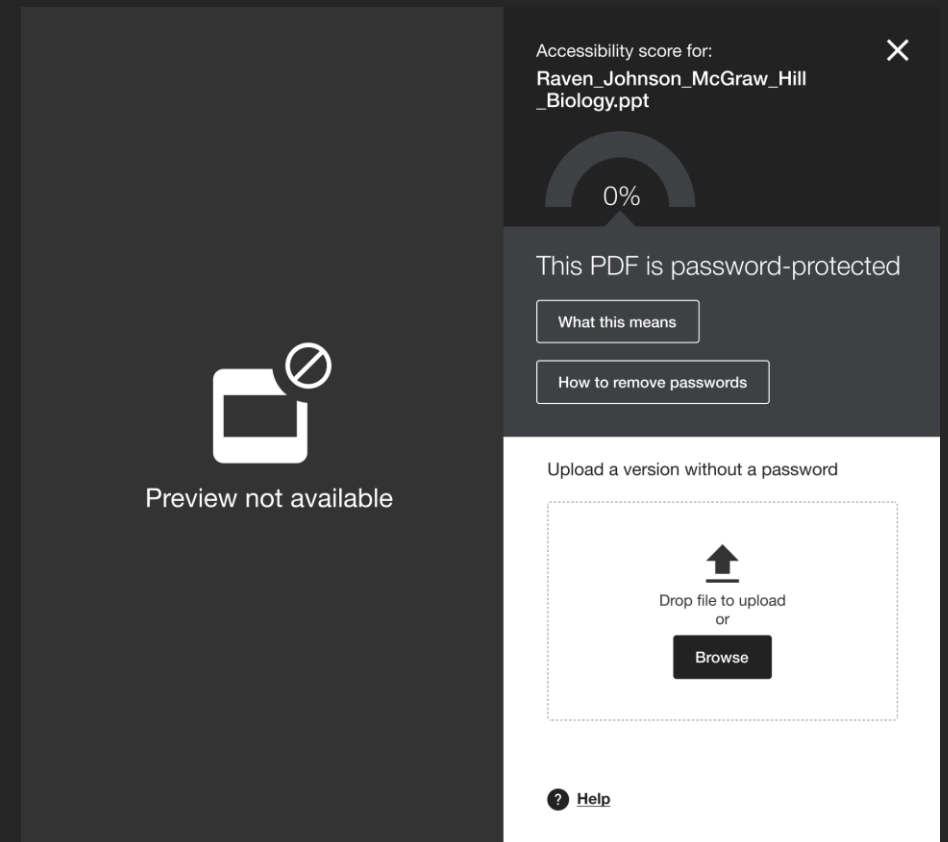
1-3 MONTHS

Password-protected files - Instructor guidance

Ally for LMS

- Continue to further expand feedback flows to empower instructors to fix files which have issues.
- Provide instructions on how to fix password-protected files so that students can more easily access these files, and therefore also access the Alternative Formats.

IN DEVELOPMENT



Discussion: How do password protected files affect students looking for alternative formats?

Have you heard feedback around this from students or has there been any reaction around this generally at your institution?

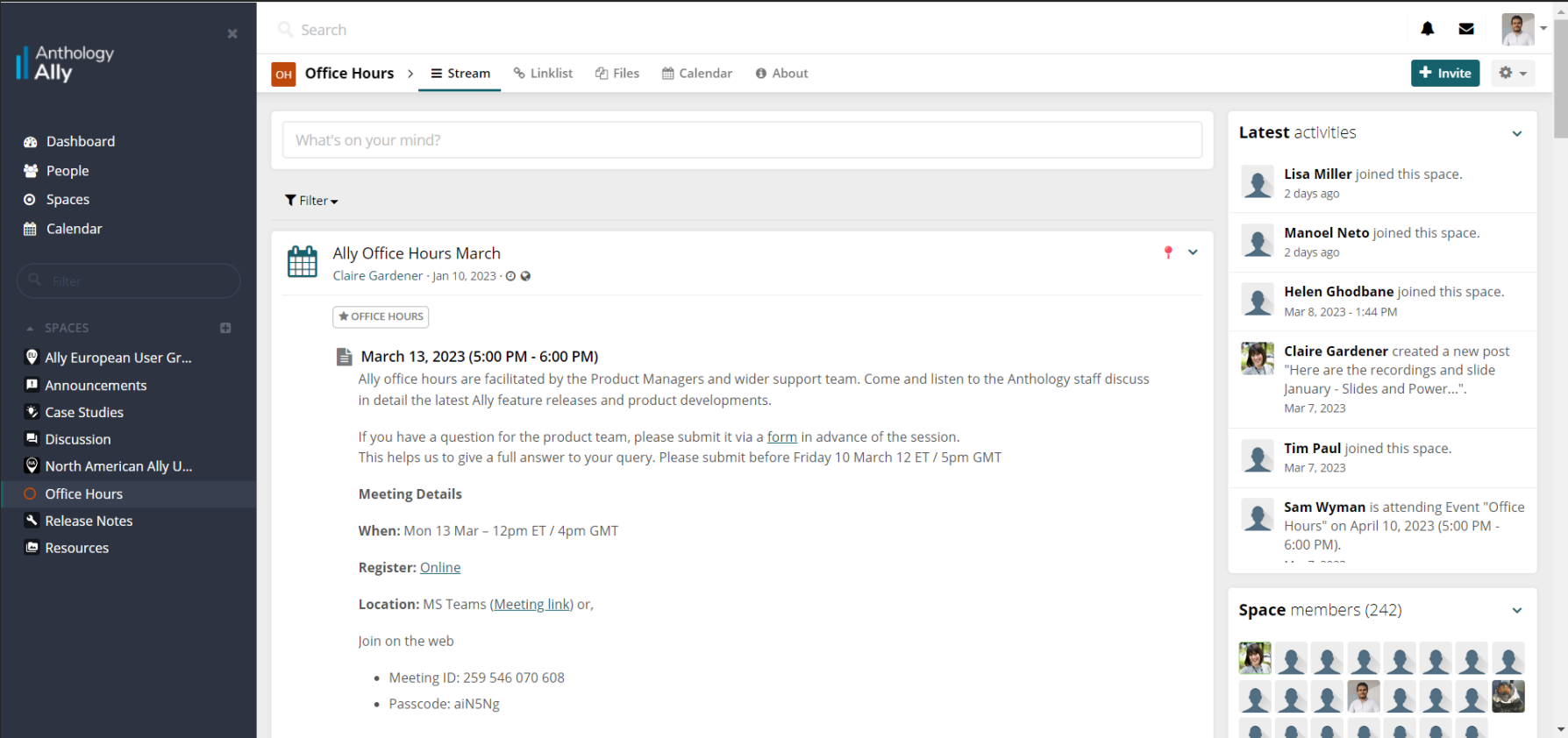
Let us know your thoughts around this issue and how you think Ally could help here!

FOR DISCUSSION



General Questions?

Ally User Group



<https://usergroup.ally.ac/s/office-hours/>

Next Office Hours – Jul 10

Please submit your questions via Microsoft Form

<https://forms.office.com/r/2dLEMaSM3z>

Office Hours will be every 2nd Monday of the month.